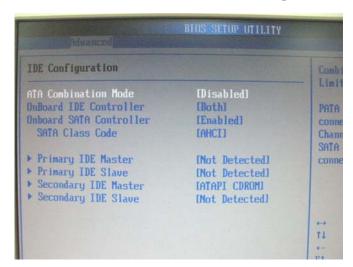# *0.Technical Reference - Q&A*

1. Q: When I play media files with SATA hard disk on 939A8X-M / K8A8X-M / K8Upgrade-1689 / K8COMBO-Z, the screen lags and the sound also becomes abnormal. How should I fix this problem?

A: Please install the ULi SATA RAID drivers. Even you set non-RAID mode in BIOS and install OS successfully, please still install the Uli SATA RAID driver to get better performance on SATA devices.

2. Q: I installed a Windows XP operating system for 775Twins-HDTV in my SATA HDD. I want to duplicate my SATA HDD to another new SATA HDD by using GHOST program. After finished, the new duplicated SATA HDD cannot boot up. What should I do?

A: We recommend you to install Windows XP on your original SATA HDD again and install the SATA drivers at the beginning of Windows XP installation. Please refer to the following steps:

Step 1: Please go to BIOS to disable the "ATA Combination Mode", or you can reserve it as default value. (BIOS/ Advanced/ IDE Configuration/ ATA Combination Mode/ Disabled)

Step 2: Please press "F6" to install SATA drivers at the beginning of the Windows XP installation.

Step 3: Install the SATA drivers. (Please make a SATA Driver Diskette at first. Please refer to the 775Twins-HDTV user manual page 25.)

Step 4: Start to install the operating system.

Step 5: After finished the Windows XP installation, we recommend you to install the SATA driver from support CD.

Step 6: Now, you can start to duplicate the HDD by using GHOST program.

3. Q: I am a K8NF4G-SATA2 / 939NF4G-SATA2 user. Is it possible that I can adjust the onboard VGA shared memory to 256MB?

A: In BIOS SETUP, the Maximum onboard VGA shared memory option is 128MB. If you want to set it to 256MB, please install 512MB or greater system memory and set the onboard VGA option to "Auto" in BIOS SETUP. Then the VGA driver will dynamically allocate the shared memory size to 256MB.